



TERMS AND CONDITIONS OF ENTRY

The purchase of a ticket or marquee hospitality package or use of an entry ticket constitutes a contract between Polo in the Valley and the marquee / ticket holder. Any marquee package or ticket purchased and a patron's entry to and presence at Polo in the Valley is subject to the following terms and conditions:

1. Tickets are not refundable or replaceable and damaged, defaced or tampered with tickets will not be accepted.
2. The ticket holder assumes all risk and danger incidental to event equipment / structures and the game of polo and releases Polo in the Valley, all of their sponsors, participating players and all of their agents and suppliers from any and all liabilities resulting from the assumption of such risk and danger.
3. Polo in the Valley is an outdoor event and retains the right to change the event format due to inclement weather and is not liable for any damage, compensation, loss or expenses as a result of inclement weather. No refunds will be available in the event of poor weather.
4. Marquee facilities and tickets to the event must not, without the prior written consent of the promoter, be offered for resale, resold or packaged or used for advertising, promotion or other commercial purposes or to enhance the demand for other goods or services.
5. Corporate signage permitted to be located outside a marquee is restricted to the identification sign supplied as part of a hospitality package by Polo in the Valley.
6. Polo in the Valley is an 18+ licensed event. Valid photo ID is required. Anyone under the age of 18 must be accompanied by a parent/guardian at all times.
7. Polo in the Valley retains the right to refuse entry or access to the venue and eject patrons at any time.
8. Underage drinkers, excessive drinkers, illegal drug users or patrons displaying antisocial behaviour may be ejected or dealt with by event security and / or police.
9. Clients booking hospitality and / or marquee packages are required to use the promoter appointed official suppliers.
10. The following items cannot be brought into the corporate hospitality area: eskies, cutlery, sharp knives, glassware, alcoholic beverages, tents, tables, gazebos or market / cafe umbrellas. Where patrons have purchased a Car Park Picnic Bay, a gazebo, fold out chairs and picnic rugs may be brought onto their bay.
11. The event site is an area of TOTAL FIRE BAN. Patron's detected using flame including barbecues, fires or gas bottles will be ejected from the event.
12. All ticket holders and marquee patrons grant permission to the promoter to use the holder's image and likeness in relation to any live or recorded television or other media or reproduction in whole or part of the event.
13. Dogs and other pets are not permitted at Duncraig Stud or anywhere within the polo event precinct.
14. Any diagram's illustrated in the website are for promotional purposes only and subject to change without notice.
15. All menus are subject to change without notice due to quality fluctuations of produce and seasonal changes.
16. Polo in the Valley is a fully licensed and catered for event – no BYO is allowed and will be confiscated.
17. Liquor licensing require that we check all bags as you enter the venue.
18. Polo in the Valley is an alfresco/all weather event. If for any reason (other than inclement weather) the event is cancelled you will receive a full refund, minus any expenses incurred by Polo in the Valley in relation to processing your booking.